

Dear customer,

If you are the owner of 4D, 5D, 6D, Premier+ or Premier+2 you should by now have received an email from mySewnet informing you that support for your software package will end as of 31st December 2024

If you own one of these packages, what does it mean for you?

- Anyone who owns but has not yet registered one of these packages must do so by 31st December 2024, otherwise it will no longer be possible to register and activate the product;
- Anyone who has one of these packages registered will be unable to have activations or passwords reset, or download/activate on a new computer as of 1st June 2025;
- **It is important to note - Existing activations WILL continue to work after 1st June 2025,** however this will be dependent on the hardware it is installed on and preservation of the activation on that device. Dongle packages will continue to work as long as the dongle is working and the computer can run the HASP driver.

You may wish to upgrade to ensure the longevity of your embroidery software going forward. There are several options you can take.

Please note: The 25% discount offers end 31st December 2024

1. Perpetual Licence Upgrades – Digital Download

mySewnet are offering 25% discount on perpetual licence upgrades, available for 4D packages upwards. *A perpetual software license is a software license where the customer pays a one-time fee to access software indefinitely. This is the equivalent of boxed software but it is a digital download.*

To purchase a perpetual upgrade please call us to give you a quote.

Please note access to the embroidery library is not included in this package.

2. Subscription Based Software

Alternatively, you can transfer to mySewnet subscription-based software.

Why mySewnet™?

mySewnet™ is a subscription-based collection of software and apps designed to unleash your sewing and embroidery creativity. Everything is connected through a WiFi or Internet connection, so location is never an issue. In your sewing room, by your computer, on your sofa with a tablet or on the bus with your smartphone, mySewnet™-connected products and creative tools make it possible to be creative anywhere. Access to the embroidery library and over 10,000 designs is included in all subscription packages.

Why subscribe?

Subscribing to mySewnet™ gives you a wide range of features that aren't available with a one-off purchase of boxed or perpetual licence software. You will never need to upgrade again as subscribers can access all the latest features as soon as they are available

Purchase a mySewnet subscription through Coles Sewing Centre and get 12 months for the price of 10 and in addition a 25% discount.

Platinum	£299.90	Discounted Price £224.93
Gold	£149.90	Discounted Price £112.43
Silver	£74.90	Discounted Price £56.18

3. **Boxed software** is still available to purchase. Please note the boxed software does not give you access to the mySewnet library.

NEW Feature Bundle 2024 - £229.00

Please note this product is not discounted as it is a brand-new product.

The subscription software has had features added over and above those in the mySewnet 2021 box software over time. To bring those same features to those who have a perpetual licence (boxed software), we have made the Feature Bundle 2024 available for customers who wish to use these features without changing to a subscription, to include:

- Hold-Down Shapes (for towels, pile fabrics etc.) **NEW just added for subscribers with the 1.7 update**
- Name Changer (create one design with a list of names to produce individual designs for each name)
- Emoji Super Designs
- mySewnet Gold & Silver - Draw and Paint Module Added **NEW just added for subscribers with the 1.7 update, already included in Platinum**
- mySewnet Silver - Express Design Wizard Added **NEW just added for subscribers with the 1.7 update, already included with Gold and Platinum**

	Hold-Down Stitches	Name Changer	Emoji Super Designs	Express Design Wizard	Draw and Paint Module
mySewnet Silver 2021	✓	✓	✓	✓	✓
mySewnet Gold 2021	✓	✓	✓	Already Included in Gold 2021	✓
mySewnet Platinum 2021	✓	✓	✓	Already Included in Platinum 2021	Already Included in Platinum 2021

✓ Feature included in the Feature Bundle 2024 product

This bundle is an add-on to the existing mySewnet 2021 products and is only available from us as a digital download. New or existing customers can choose whether or not to purchase the add-on, but for silver and gold customers there is significant added value with the addition of auto digitising and drawing capabilities!

Queries regarding your software can be sent to

The Husqvarna Viking software support team directly at customer.support@singer.com